

Provider Portal Quick Reference Guide How to View the Case Summary

The Case Summary view provides a comprehensive overview of all case details without the need to expand the ribbons in the main case view.

Open Case Summary

From the case page, click Case Summary located at the top. The case summary will open in a new browser tab.

Case 240160006 Joe Test (M) DMAS TEMP000052023071800004 - Case Summary. 11/25/1960 (63 Yrs) Outpatient Member ID SVC Auth # Submitted	Case 240160006 Case Summary	Test (M) DMAS 5/1960 (63 Yrs) Outpatient	TEMP000052023071800004 Member ID	- SVC Auth #	Submitted		
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Review Information

In the new tab, scroll to review case information.

Case Summary: 23060001	14					
Consumer Information						
Name Location			DOB Gender	MemberID SubscriberID	Contract	Eligibility Program StartDate - EndDate
ELESHA J SMITH 3121 GLENNHAVEN DR BYRA	AM Mississippi		05/31/1977 F	866157249M-00 866157249M	MS State Employees	
Case Information						
Status		Category	Case Contra	ct	Submit Date	SRV Auth
ACTIVE REVIEW		Inpatient	MS State UN	1	03/01/2023	
Provider Information Requesting Provider						
Name	ID NPI	Specialty	Address		Phone	Fax
Temp Provider	9999999999		123 Temporary Road , Bilox	i, MS US 99999	(999) 999-9999	(123) 456-3

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View Documents, Letters, and Questionnaires

Each document, letter and questionnaire name is a hyperlink that you can click to review in a new tab.

Notes						
Request	Request Date/Time					Note
Questionnaires						
Request	Questionnaire ID	Name Type		Status Score	Created Date/Time Completed Date/Time	
R01	3752023	Diabetic Self Educati Checklist	ion	Complete 1	03/27/2023 03:38:52 PM 03/27/2023 03:39:03 PM	
Documents						
Request	File Name	Document Type	Received On		Modified On	
R01	Test.docx	Medical Record	3/27/2023 3:42:55 PM		3/27/2023 3:42:55 PM	
R01	Test.docx	Medical Record	3/27/2023 3:42:33 PM		3/27/2023 3:42:33 PM	