



CASE STUDY

Wyoming Department of Health

Wyoming Successfully Implemented its Medicaid Management Information System (MMIS) in a Record-breaking 19 Months

CHALLENGE

Wyoming's Department of Health encountered a major challenge when it became clear that its aging legacy MMIS would no longer suffice. To address this issue, the state created the Wyoming Integrated Next Generation System (WINGS), a modern modular enterprise solution designed to meet the needs of its complex member population and the entire Wyoming State enterprise. However, the implementation of WINGS was further complicated by the onset of the COVID-19 pandemic, which forced both the Wyoming and Acentra Health teams to work and implement remotely.

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SOLUTION

Acentra Health was able to address the challenges faced in Wyoming by utilizing a unique approach to implementation through our flagship solution, evoBrix X™, along with our track record of assisting Medicaid agencies to modernize and transform their businesses.

evoBrix X™ is a modern healthcare platform specifically designed for Medicaid. This cutting-edge system provides transparency and is constantly evolving to keep pace with market changes. With cloud-based technology, evoBrix X™ is optimized to deliver high-quality performance that meets current and future Medicaid enterprise demands. With shared infrastructure, states can leverage pre-existing rules and modifications to implement more quickly and efficiently while reducing ongoing operational costs. Notably, Wyoming's successful implementation was not hindered by the

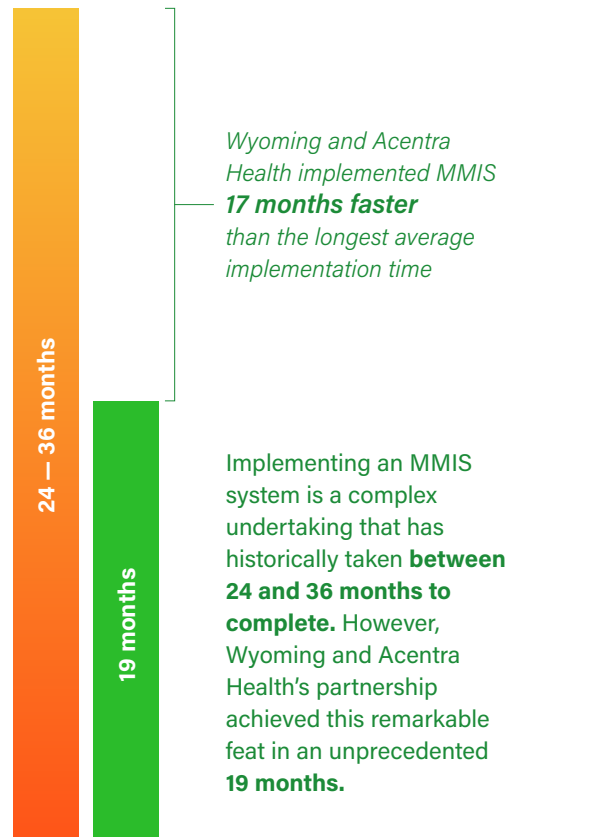
COVID pandemic and remote workforce due to Acentra Health's innovative implementation methodology. Acentra Health's Fit-to-Product implementation approach, coupled with our extensive experience assisting State and Federal agencies with Organization Change Management (OCM), made evoBrix X™ an unparalleled solution.

Our distinctive approach to OCM enabled Wyoming to integrate an entirely new system and deploy it to operations in an impressive 19-month timeframe.

RESULTS

For over 50 years, MMIS has been a complex system to implement, but Wyoming has managed to do it in just 19 months, making it the fastest MMIS implementation to date. This achievement was not about winning a race, but rather, making healthcare more accessible and efficient for Wyoming's citizens. The state and its MMIS partners utilized hybrid-agile software development and project governance methodologies, along with virtual tools and processes that had not been previously used in such a large-scale, highly complex software and service implementation.

Wyoming has accomplished a remarkable feat by achieving CMS Certification with zero findings, all while setting a record for its fastest implementation timeline. This milestone underscores the state's commitment to promoting the overall health of its residents.



About Acentra Health

With a collective 30+ years of experience, Acentra Health, formed in 2023, combines public sector knowledge, clinical expertise, and technological ingenuity to modernize the health-care experience for state and federal partners and their priority populations. From designing and developing advanced claims, encounter, and provider solutions that drive efficiency and cost savings to delivering clinically focused service models for care management and quality oversight, Acentra Health is accelerating better outcomes. Acentra Health is backed by Carlyle (NASDAQ: CG), a global investment firm.

Contact Us

If you have questions or would like more information on how Acentra Health's solutions and services can benefit your organization, please visit [Acentra.com](https://www.acentra.com).